DAY 1: SEPTEMBER 29, 2011

13:00 OPENING
Werner Schmidt, Chair, University of Applied Sciences Ingolstadt, Ingolstadt/ Germany

// Keynote
BPM at Fiducia: Requirements and Experiences in a Large Organization
Lothar Hübner, Fiducia IT AG, Karlsruhe/Germany

13:45 LEARNING BY DOING: EXPERIENCE REPORTS
Process is not just Process – the Difficulty of Learning from each other about Process Work
Martin Turinsky, AUDI AG, Ingolstadt/Germany

Agile Process Management in an Industrial R&D Department
Marco Strauss, Siri Lang, Axata Consulting, Schrobenhausen/Germany

CGAA/EES at NEC Corporation, Powered by S-BPM: The Subject-Oriented BPM Development Technique using Top-Down Approach
Shinji Nakamura, Toshihiro Tan, Takeshi Hirayama, Hiroyuki Kawai, Shota Komiyama, Sadao Hosaka, Minoru Nakamura, Katsuhiro Yuki, NEC Corporation, Tokyo/Japan

14:45 COFFEE BREAK

15:15 DOING BY LEARNING: INTERACTIVE OPEN SPACE WITH LEARNING/DISCUSSION TABLES:

// Table 1 (Education, Methodology):
Evidence-based (S-)BPM Education
Christian Stary, Johannes Kepler University Linz, Linz/Austria

Situatedness - the Amalgam of Agile (S-)BPM
Matthias Neubauer, Christian Stary, Johannes Kepler University Linz, Linz/Austria

Towards Contextual S-BPM – Method and Case Study
David Bonaldi, Alexandra Totter, ByElement GmbH, Urdorf/Switzerland
Eva Pinter, RBA Technologies GmbH, Biberist/Switzerland

// Table 2 (Education):
Subject-oriented Elicitation of Distributed Business Process Knowledge
Stefan Oppl, Johannes Kepler University Linz, Linz/Austria
// Table 3 (Technology):
Platform for Managing and Routing Cross-Organizational Business Processes on a Network Router
Nils Meyer, Markus Radmayr, Richard Heininger, Thomas Rothschaedl, Albert Fleischmann, Metasonic AG, Pfaffenhofen/Germany

ePASS-IoS 1.1: Enabling Inter-enterprise Business Process Modeling by S-BPM and the Internet of Services Concept
Stephan Borgert, Joachim Steinmetz, Max Muellhauser, Technical University Darmstadt, Darmstadt/Germany

// Table 4 (Methodology):
Project4Sure X: Accelerating Implementation Projects for the Microsoft Dynamics Suite with BPM 2.0
Matthias Kurz, University Erlangen-Nuernberg, Nuernberg/Germany
Thomas Schaller, Dominik Reichelt, University of Applied Sciences Hof, Hof/Germany
Michael Ferschl, impuls Informationsmanagement GmbH, Nuernberg/Germany

Consolidating Business Processes as exemplified in SAP ERP Systems
Andreas Hufgard, IBIS Prof. Thome AG, Wurzburg/Germany
Eduard Gerhardt, University of Applied Sciences Coburg, Coburg/Germany

An Approach to Agility in Enterprise Innovation
Alexander Gromoff, Valery Chebotarev, Kristin Evina, Yulia Stavenko, National Research University “Higher School of Economics”, Moscow/Russia

17:15 WRAP UP: SUMMARY OF TABLE INTERACTION AND DISCUSSION
18:00 SHUTTLE TO HOTELS
19:15 SHUTTLE FROM HOTELS TO ARA HOTEL COMFORT
19:30 DINNER AT RESTAURANT BELLINI (ARA HOTEL COMFORT)

// Dinner Speech
Triz+Marketing = TrizMarketing
Helmut Berger, Format Werk GmbH, Gunskirchen/Austria

// Special Event
Magic of (S-)BPM with Floooooo
DAY 2: SEPTEMBER 30, 2011

08:30 SHUTTLE FROM HOTELS TO UNIVERSITY

09:00 LEARNING BY DOING: EXPERIENCE REPORTS

Differences in Business Process Management between Global Players and Micro Enterprises – Experiences from Practice
Jörg Bindner, Siemens AG, Erlangen/Germany
Gunther Mayer-Leixner, n:t:r-software, Heidesheim am Rhein/Germany

Business Process Management: A Survey Among Small and Medium Sized Enterprises
Patrick Feldbacher, Peter Suppan, Christina Schweiger, Robert Singer, University of Applied Sciences Joanneum, Graz/Austria

Methods of Process Modeling in the Context of Civil Services by the Example of German Notaries
Barbara Handy, Max Dirndorfer, Josef Schneeberger, Herbert Fischer, University of Applied Sciences Deggendorf, Deggendorf/Germany

10:00 COFFEE BREAK

10:30 DOING BY LEARNING: INTERACTIVE OPEN SPACE WITH LEARNING/DISCUSSION TABLES:

// Table 1 (Methodology):
Subject Modeling in Residential Care Services
Hans-Günter Lindner, University of Applied Sciences Cologne, Cologne/Germany

smart4sense2act: A Smart Concept for Systemic Performance Management
Fritz Bastarz, Patrick Halek, Infomedia Services GmbH, Vienna/Austria

// Table 2 (Education):
BPM@KMU - Designing E-Learning for the Introduction of BPM in Small- and Medium-sized Enterprises
Johannes Kröckel, University Erlangen-Nürnberg, Nürnberg/Germany
Bernd Hilgarth, University of Jyväskylä, Jyväskylä/Finland

Process Training to support Change necessary within the Scope of Process Implementation
Gregor Back, Deutsche Telekom AG, Darmstadt/Germany
Klaus Daniel, Scio GmbH, Erlangen/Germany
Table 3 (Methodology):
Adaptive Case Management: Supporting knowledge intensive Processes with IT Systems
Christian Herrmann, Accenture GmbH, Munich/Germany
Matthias Kurz, University Erlangen-Nürnberg, Nürnberg/Germany

Modeling Needs in the BPM Consulting Process
Stefan Reinheimer, BIK GmbH, Nürnberg/Germany

12:30 LUNCH
13:30 WRAP UP: SUMMARY OF TABLE INTERACTION AND DISCUSSION
14:15 SHUTTLE TO AUDI
15:00 PLANT TOUR AUDI
17:00 SHUTTLE TO HOTELS

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